

Managed by Association Management Solutions 248 Latitude Ln, Suite 102, Lake Wylie, SC 29710 4525 Park Road, Suite 103B, Charlotte, NC 28209 Phone: 803-831-7023 or 704-940-6100

Email: ams@amshoa.com Website: www.amshoa.com

The Association Assessments have been established. Your Association Board of Directors appreciates your prompt payment so that the operations of the Association can continue smoothly.

Assessment Payment Options:

<u>Option One – Mail (includes online banking Bill-Pay Checks):</u> Please mail your dues payment, <u>made payable to your Association</u>, as follows:

(Your Association Name) c/o Association Management Solutions PO Box 1319 Commerce, GA 30529

To properly credit your account, please <u>include your account number or payment coupon when paying via mail</u>. If you utilize online banking services, such as On-Line bill-pay, <u>please make sure the check is made out in the name of your Association</u> and that the memo line of the check <u>lists the account number as found on your coupon.</u>

<u>Option Two - Website:</u> To pay on-line visit: <u>www.amshoa.com</u> and click on the "Account Login." Follow registration and/or login instructions. New registration password provided within 48 hours via email from "Donotreply@cincsystems". You will also be able to view your account balance and payment history as well as receive community-wide emails sent. Once signed into your account you will have the option of paying via E-Check or credit card. There may be a fee for online payments charged by the bank or credit card carriers.

<u>To set up recurring payments if assessed monthly or quarterly only:</u> choose the Recurring payment option, using E-check or credit card, pick the day of each month/quarter to pay (fee may be charged by carrier/bank for credit card and/or E-check payments.)

<u>Already registered for online payments</u> - Please take a few minutes to review any automatic/recurring payments set up previously and delete or update as needed especially if your assessments have increased.

Also, within your on-line account: **Paperless E-Statement Option** - To go paperless, all homeowners can choose the E-statement option. Please be aware that any homeowner signed up for E-statements will <u>NO longer receive paper coupons/statements mailed</u>. Homeowners will receive an email alert once a month using the email address registered via the form mentioned above. However, if you have an outstanding balance, paper late statements will still be sent. **Homeowners on Automatic Draft (option 2 above) are not able to be setup for E-statements because they already do not receive coupons/statements.**

If you have any questions, please call to speak with one of our dedicated Homeowner Services Representatives at 803-831-7023 or 704-940-6100 or email us at AMS@amshoa.com.

Need to manage your Association account on the go? Try our new mobile app! Scan the QR code or select from the links below to download now!

